

In manager	rs make all decisions
o Autocrative st	PG # 21
o Participative	
o Mixed Style	
tocratic or authoritarian m	nanager makes all the decisions.
is a set of def	fined set of instructions aimed to achieve goals
• Procedure	PG # 28
o System	
o Organization	
lure is a defined set of inst	tructions aimed at describing how to proceed in achieving a pre-defined milestor
Closed System depend	ds on and data
• Internal resou	PG # 34
o External resou	urces
o Procedures.	
What-if analysis techn	ique is used by
o Model Driven	PG # 44
o Data Driven I	DSS
o Data Mining	
Distributing common	information to every one may result in waste of time and confusion Is it
Distributing common	
o True	PG # 16

- 9. Organizational culture is the specific collection of values and norms that are shared by people and groups in an organization and that control the way they interact with each other and with stakeholders outside the
  - o Sector
  - o Country
  - o **Organization**

## PG # 21

10. Information system must fulfill the needs of which of the following:

- o Customers
- o Employee
- o **Business**

PG # 26

- 11. Which type of decision is one for which there may be several "right" answers and there is no precise way to get a right answer?
  - o Structured
  - o Unstructured
- Click Here For More Detail
- o Semi-Structured

A non structured decision is one for which there may be several "right" answers, and there is no precise way to get a right answer. Most decisions have structured and non structured elements.

12. Which of the following phase of decision making process involves selecting a course of action from those available?

- o Design
- Choice

PG # 73

- o Implementation
- o Intelligence

13. Operational level is formulation of new sales products, and identifying new sales opportunities

- o True
- o False

Strategic Level: Formulation of new sales products, and identifying new sales opportunities.

14. Using a decision support system involves an interactive analytical modeling process

0	True	Click Here For More Detail
0	False	
-	as have collection of predefined ively achieve the desired results.	
0	Procedures	PG # 28
0	Sequences	
0	Policies	
compu	0 0	e workers who facilitate the development of information systems and communications gap that exists between non-technical system users, and
0	System Analysts	PG # 103
0	Software Engineers	
0	System Designers	
0	Chief Executives	
17. With a on the	decision environ decision process.	nment, there is the possibility of having very quick and very accurate feedback
0	Closed System	
0	Closed-loop	PG # 36
0	Open-loop	
18. Produc	ction subsystem needs to be linl	ked with the marketing system to right amount of product
0	Produce	PG # 65
0	Sale	
0	Purchase	

19. The quality of decisions can be judged only once after they have been implemented.

**PG # 72** 

- o True
- o False
- 20. \_\_\_\_\_ are run under direct supervision of family members.
  - o Small Organizations
  - Medium organizations PG # 17
  - o Large Organizations
- 21. Which of the following models is good for large and complex systems?
  - o
     Spiral
     PG # 98
  - o Incremental
  - o WaterFall
  - o Iterative

22. Which of the following phase of decision making process involves implementing the selected course of action?

- o Intelligence
- o Design
- o Choice
- o Implementation

PG # 71

23. Which of the following is not one of the phases of "Decision Making"?

- o Intelligence
- o Design
- o Choice

• None of the given options PG # 71

Intelligence, Design, Choice, Implementation, Monitoring

24		is a group of people o	rganized to accomplish an overall goal
	0	System	
	0	Procedure	
	0	Organization	PG # 15
25		is the raw data entere	ed in the computer system.
	0	Input element	PG # 30
	0	Control Mechanism	
	0	Output System	
26		is not connected wi	ith environment.
	0	Close system	PG # 31
	0	Open system	
	0	Closed Loop System	
		of the following increment in ements of the system?	incremental model usually the core product which addresses the basic
	0	First	PG # 95
	0	Second	
	0	Third	
28		sources materials in wh	ich the information from secondary sources has been digested.
	0	Primary	
	0	Tertiary	PG # 13
	0	Secondary	
		archical organization is structu linate to a single other entity.	red in a way such that every entity in the organization, except one, is
	0	True	PG # 20

o False

- 30. Decisions in which the decision maker must provide judgment, evaluation, and insights into the problem definition would be characterized as:
  - o Structured
  - o Semi Structured
  - o Unstructured

PG # 22

- 31. Which of the following phase of decision making process involves checking the consequences of the decision made after implementation?
  - o Design
  - o Choice
  - o Implementation
  - Monitoring

PG # 71

- 32. Evaluate recovery patterns, relevant costs involved is an example of monitoring
- True PG # 72
   False
   33. In which of the following models it is difficult to convince some customers that the evolutionary approach is controllable?
   Spiral PG # 99
   WaterFall
  - o Incremental
  - o Iterative

34. A system that is not connected with its environment is called\_\_\_\_

o Closed system

PG # 31

- o Open system
- o Open loop system

35. The reports generated by the \_\_\_\_\_ \_\_\_\_\_ are used for analytical decision making by the management. **PG # 42** MIS 0 o DSL EIS 0 DSS 0 36. An integrated man-machine system for providing information to support the operations, management and decision making functions in an organization is called DDS 0 PG # 43 MIS 0 IS 0 37. Accounting information system (AIS) is linked to all the information systems in an organization. PG # 65 True 0 False 0 38. Decision making is the cognitive process of selecting a course of action from among multiple alternatives True PG # 69 0 False 0 39. Every decision we take in daily life requires some sort of information about the alternatives available. True PG # 11 0

0 False

40. \_\_\_\_\_\_ are run under direct supervision of family members.

- o Small Organizations
- OMedium organizationsPG # 17
- o Large Organizations

41. Medi	um sized organizations are norm	ally run by family so decision making is	in such organizations.
c	Centralized	PG # 17	
C	de-centralized		
c	unstructured		
C	complexed		
42	is a defined set of ins	structions aimed at describing how to proceed i	in achieving a pre-defined
C	milestone/target.		
C	System		
C	Procedure	PG # 28	
C	Process		
C	Method		
43. There	e is a greater emphasis on models	in case of	
C	KSS		
C	DSS .	PG # 44	
C	MIS		
C	TPS		
44. A che	eaper factor of production is a ch	allenge to the survival of a company in which o	of the following markets?
C	1		
C			
C		PG # 26	
C	Stock market		

45. Organizations can not be distinguished on the basis of the following criteria.

- o Organizational structure
- o Culture of the Organizations
- o Management Style and Decision Making Style
- organization location PG # 20

	0	zations all the critical managerial positions are usually controlled by the family
memb	oers.	
0	Medium Size	PG # 17
0	Large Size	
0	Small Size	
0	Smaller size	
47. A part	ticular technique of direc	cting one's attention in learning, discovery or problem solving is known as
0	Trial and error	
0	Heuristics	PG # 43
0	Critical decision making	ng
0	Data mining	
48. Every 0	decision we take in daily Seriousness	y life requires some sort of about the alternatives available.
		y life requires some sort of about the alternatives available. PG # 11
0	Seriousness	
0	Seriousness Information	
0 0 0 49. Which	Seriousness Information Power Negligence	PG # 11
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	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	
51	communication re	fers to the Information flow from firm to external environment.
0	Horizontal	
0		PG # 53
0	Suppliers	
0	Vertical	
52. Dec	cision making is the cognitive process of	of selecting a course of action from alternatives.
0	Multiple P	G # 69
0	Double	
0	Triple	
0	Single	
53. Nor	mally there are kinds	of management style.
0	Two	
0	Three PC	G # 21
0	Four	
0	Five	
Authoritative	, Participative, Mixed	
	All of all the life of the local of	
54. Info	ormation flows and formats are easy to	define and change in case of
0	Small organization PG	# 17
0	Medium organization	
0	Large organization	
0	Large and medium organization	
55	is the set of	interconnected structural elements that provide the framework for
	porting the entire structure	
c	o Management System	
С		# 39
c	Decision Support System	

o Transaction processing system

- 56. Which of the following elements exists outside the boundary of the business (Organization) and have the potential to affect all or part of the organization?
  - o WTO
  - o Company Ordinance
  - Business Environment
     PG # 24
  - o Company Structure
- 57. Which of the following refers to the application of computer software in engineering to analyze the robustness and performance of components, assemblies, products and manufacturing tools?
  - o CEE
  - o CNC
  - o CAE
  - o MRP

58. Which of the following is not an external source of information to an organization?

- Formal reporting system
- PG # 22

PG # 64

- o Loan applications
- o Purchasing agreements
- o Advertisement

59. \_\_\_\_\_\_ is an information in its original form, neither interpreted nor condensed nor evaluated by other writers.

**PG # 12** 

- Primary information
- o Secondary information
- o Tertiary information
- o Primary and Secondary information

	8.1		A DECK AND A DECK AND A DECK
60	-	are formulated in or	der to efficiently manage the business operations.
	0	Organizational structures	PG # 15
	0	Risks	
	0	Environments	
	0	Customers	
(1 7	<b>-</b> 1 ·		
61. 1	lechni	cal Report is an example of	source of information.
	0	Tertiary	
	0	Primary	PG # 12
	0	Secondary	
	0	Quaternary	
62. A	A syste	em that is connected to its environm	ent by means of resource flows is called
	,		
	0	Open Loop System	
	0	Closed Loop System	
	0	Open system	PG # 31
	0	Closed system	
63	ā l	is not a document produc	ced during procedures development of system design.
	0	Data Flow Diagrams	
	0	Entity Relationship Diagram	
	0	User Manual	
	0	Feasibility Manual	PG # 92
64		phase of decision maki	ing process involves selecting a course of action from available options.
	0	Design	
	0	Choice	PG # 71
	0	Implementation	
	0	Intelligence	

65of timely and accurate info goals.	ormation helps in proper decision making and meeting the organizational
o Lack	
o Deletion	
• Availability	PG # 23
o Lost	
66. To produce the right amount of the prod	lucts, needs to be linked with the marketing system.
• Production sub system	PG # 65
o Quality sub system	
o Logistics	
o Office automation system	
67. Systems use closely related and logically s	sequenced to achieve the desired results.
• Procedures	PG # 28
o Data	
0 Managers	
o Customers	
	he right material and physical resources together at the right place and at
the right time to meet the customer's req	uirements
o Transaction Processing System	
• Materials Requirement Planning	g PG # 62
o Office Automation System	
o Flowchart	

69. Objectives of Customer Relationship Management (CRM) are to increase profitability, revenue, and \_

	0 Threats	
	o Logical access	
	• Customer satisfaction	PG # 54
	o Physical access	
70. B	ar graph is an example of	model of Decision Support System.
	- 11 1	
	o Physical	
	0 Narrative	
	o Graphic	PG # 48
	o Mathematical	
		the second se
71		set of interconnected structural elements that provide the framework for
SL	ipporting the entire structure	
	o Management System	
	o Infrastructure	PG # 39
	o Office Automation System	
	o Feedback	
72	is the process of qu	ickly putting together a working model in order to test various aspects of the
d	esign to gather early user feedback.	
	· Trating	

o Testing

0

PG # 99

o Programming

Prototyping

o Debugging

73. Continuous change in work force \_\_\_\_\_\_ is for an organization.

- o Ignore able
- o Beneficial
- Harmful PG # 26
- o Necessary

74. Word Processing is an example of

• Office Automation System PG # 43

- o Decision Support System
- o Transaction Processing System
- o Order Processing Sub System

75. With \_\_\_\_\_\_ decision environment there is the possibility of having very quick and very accurate feedback on the decision process.

• Closed-loop

PG # 36

PG # 19

- o Open-loop
- o Fully Open-loop
- o Absolutely No

76. Quality maintenance is an issue which requires \_\_\_\_\_

- Structured reporting
- o Marketing
- o Manufacturing
- o Trading

- 77. System development life cycle is a (an) \_\_\_\_\_\_ technique that divides complex projects into smaller, more easily managed segments or phases.
  - o Analysis
  - o Design
  - o Cognitive
  - o Project management

PG # 78

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