

HRM611 – Human Relation

Fall 2011 Quiz No.01 Solved By Honey G & Samia Butt

Question # 1 of 10 (Start time: 05:55:37 PM) Total Marks: 1

Which of the following personality type commonly makes poor decisions because he makes them too swiftly?

Select correct option:

Type C

Type A

Type B

Type A&B

Question # 2 of 10 (Start time: 05:56:53 PM) Total Marks: 1

A Person's views about his job and organization is shown by his/her:

Select correct option:

Attitude

Level of ability

Salary

Ethics

Question # 3 of 10 (Start time: 05:57:24 PM) Total Marks: 1

Which one of the following is affected by the environment, family, norms and values of society?

Select correct option:

Personality

Culture

Traditions

Customs

Personality is the product of a culture to do different things in different situations; it is affected by the environment, family, norms and values, society.

Question # 4 of 10 (Start time: 05:58:15 PM) Total Marks: 1

Unsatisfied needs motivate us until they:

Select correct option:

Become satisfied

Become discouraged

Direct to working hard

Direct to self-esteem

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Question # 5 of 10 (Start time: 05:58:58 PM) Total Marks: 1

Workplace violence usually stems from:

Select correct option:

Anger

Failure

Disturbance

Displeasure

Question # 6 of 10 (Start time: 05:59:33 PM) Total Marks: 1

The first step in the self-discipline model is to:

Select correct option:

Compartmentalize spheres of life

Search for pleasure within the task

Develop role models

Formulate a mission statement

Question # 7 of 10 (Start time: 06:00:46 PM) Total Marks: 1

Sana, Sadia and Nadia work in different departments, but often eat lunch together.

They are an example of what type of group?

Select correct option:

Work group

Reference group

Secondary group

Primary group

Question # 8 of 10 (Start time: 06:02:00 PM) Total Marks: 1

A notable consequence of perfectionism is that it often leads to a:

Select correct option:

Sudden increase in satisfaction with the task

Feelings of excitement while solving a problem

Delay in making decisions

Lack of concern for details

Question # 9 of 10 (Start time: 06:03:14 PM) Total Marks: 1

The most frequently satisfied need is:

Select correct option:

Safety and security .

Esteem

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Belongingness and love
Self-actualization

Question # 1 of 10 (Start time: 06:07:01 PM) Total Marks: 1
Creativity takes place when _____ components come together.
Select correct option:

Three

Two

Four

One

Question # 2 of 10 (Start time: 06:07:55 PM) Total Marks: 1
Which one of the following would be considered as an organization?
Select correct option:

People in a train

People grouped together as a business

A "society" of insects

People who know each other

Question # 3 of 10 (Start time: 06:08:25 PM) Total Marks: 1
One must keep in mind the following to manage anger EXCEPT:
Select correct option:

Express your anger before it reaches a high intensity

Hesitant to express anger

Ask for feedback after expressing your anger

Anger can be an energizing force if properly channeled

Question # 4 of 10 (Start time: 06:09:06 PM) Total Marks: 1
Developing an action plan in goal setting is to:
Select correct option:

Describe a method for achieve the goal

Establish rewards for attaining the goal

Establish penalties for not attaining the goal

All of the given options

Question # 5 of 10 (Start time: 06:09:46 PM) Total Marks: 1
All of the following suggestions can develop the right mental set for emergence of an excellent record of attendance and punctuality EXCEPT:
Select correct option:

Look upon your job as self-employment

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Reward yourself for good attendance

Punish yourself for the opposite

Offensive attitude

Question # 6 of 10 (Start time: 06:10:39 PM) Total Marks: 1

A vertical thinker looks for one best solution to a problem. In contrast, a(n) _____ seeks to find many possible solutions to a problem.

Select correct option:

Lateral thinker

Intellectual

Emotionally intelligent person

Scholar

Question # 7 of 10 (Start time: 06:11:17 PM) Total Marks: 1

To rely on stored information that is repackaged as insight to make decisions called:

Select correct option:

Long forgotten information

Accessible only to highly creative people

Long-term memory

Intuition

Question # 8 of 10 (Start time: 06:12:02 PM) Total Marks: 1

Which one of the following stress is good because it makes you able to achieve something?

Select correct option:

U stress

Negative stress

Hyper stress

Distress

Question # 9 of 10 (Start time: 06:12:46 PM) Total Marks: 1

Which of the following is a characteristic of creative people?

Select correct option:

Negative self-image

Motivated by impulse

Ability to tolerate isolation

Compliance with a fixed standard

Question # 10 of 10 (Start time: 06:14:10 PM) Total Marks: 1

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Feelings of helplessness and negative thinking are examples of _____ attitude.

Select correct option:

Self-defeating

Distress

Abnormal

Excessive guilt

Fariha: MC090410265 : Fareeha Hameed Rana

Question # 1 of 10 (Start time: 06:15:35 PM) Total Marks: 1

A notable consequence of perfectionism is that it often leads to a:

Select correct option:

Sudden increase in satisfaction with the task

Feelings of excitement while solving a problem

Delay in making decisions

Lack of concern for details

Question # 2 of 10 (Start time: 06:16:11 PM) Total Marks: 1

A basic theme of the Human Relations is that work and personal life:

Select correct option:

Converge in later life

Influence each other significantly

Influence individually

Should be handled differently

Question # 3 of 10 (Start time: 06:16:53 PM) Total Marks: 1

Which of the following situation rises when demands are not met and pressure on individual is prolonged?

Select correct option:

Stress

Conflict

Clash

Disagreement

Question # 4 of 10 (Start time: 06:17:41 PM) Total Marks: 1

Which kind of values influences decision making at every step?

Select correct option:

Personal

Social

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Personal and social

Collective and personal

Question # 5 of 10 (Start time: 06:19:15 PM) Total Marks: 1

Negative attitudes disrupt the process of:

Select correct option:

Conflict

Change

Effort

Production

Question # 6 of 10 (Start time: 06:20:20 PM) Total Marks: 1

During lunchtime, Junaid and his friends like to talk and laugh in order to satisfy their ___ need as they are required to stay quiet during working hours.

Select correct option:

Social

Security

Physical

Self-actualization

Question # 7 of 10 (Start time: 06:21:52 PM) Total Marks: 1

Which one of the following is a disposition to approach an idea, event, person, or an object?

Select correct option:

Attitude

Behavior

Perception

Ethics

Question # 8 of 10 (Start time: 06:23:07 PM) Total Marks: 1

Asma is taking stress to get good grade in exams that shows her:

Select correct option:

Hyper stress

Positive stress

Negative stress

Distress

Question # 9 of 10 (Start time: 06:23:57 PM) Total Marks: 1

The process of judging someone on the basis of our perception of the group, to which he or she belongs, is known as:

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Select correct option:

Frame of reference

Stereotyping

Projection

Selective exposure

Question # 10 of 10 (Start time: 06:24:30 PM) Total Marks: 1

_____ is the ability to develop good ideas that can be put into action.

Select correct option:

Aptitude

Creativity

Proficiency

Skill

Question # 1 of 10 (Start time: 05:42:53 PM) Total Marks: 1

“Ali evaluates himself as one of the efficient, excellent and strong employee in the organization” This statement is the best description of which of the following?

Select correct option:

Self perception

Self worth

Self love

Self respect

Question # 2 of 10 (Start time: 05:44:28 PM) Total Marks: 1

A vertical thinker looks for one best solution to a problem. In contrast, a(n) _____ seeks to find many possible solutions to a problem.

Select correct option:

Lateral thinker

Intellectual

Emotionally intelligent person

Scholar

Question # 3 of 10 (Start time: 05:45:23 PM) Total Marks: 1

Which level of Maslow’s hierarchy of needs deals with satisfying one’s need for affection?

Select correct option:

Social

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Psychological
Safety
Physiological

Question # 4 of 10 (Start time: 05:46:13 PM) Total Marks: 1

Ali is studying the subject Human Relations. Which one of the following benefit he will get after studying this subject:

Select correct option:

Ability to influence others
Effectiveness in dealing with people
Appreciation of people
Customer dealing

Question # 5 of 10 (Start time: 05:47:12 PM) Total Marks: 1

Which one of the following is the totality of an individual's personality?

Select correct option:

Self awareness
Self confidence
Self esteem
Self love

Question # 6 of 10 (Start time: 05:48:15 PM) Total Marks: 1

The increase of knowledge contributes to creativity because knowledge:

Select correct option:

Can be alternative for insight
Supplies the building blocks for generating and combining ideas
Stops mental flexibility
Supports traditional mind set

Question # 7 of 10 (Start time: 05:49:10 PM) Total Marks: 1

Which one of the following is affected by the environment, family, norms and values of society?

Select correct option:

Personality
Culture

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Traditions
Customs

Question # 8 of 10 (Start time: 05:49:55 PM) Total Marks: 1

When you did not find creative solution to a problem despite concentrated effort, a recommended tactic is to:

Select correct option:

Take a brief break from problem solving
Lock yourself in the work area until the problem is resolved
Drop the problem, and look for another problem to solve
Engage in brain writing

Question # 9 of 10 (Start time: 05:50:42 PM) Total Marks: 1

_____ is the ability to develop good ideas that can be put into action.

Select correct option:

Aptitude
Creativity
Proficiency
Skill

Question # 10 of 10 (Start time: 05:51:09 PM) Total Marks: 1

For effective decision making, emotional intelligence:

Select correct option:

Concentrate on increasing your creative output
Takes the feelings out of decision making
Allows you to eject your anger freely
Helps you regulate your emotions to make a good decision

Question # 3 of 10 (Start time: 07:42:35 PM) Total Marks: 1

Nail biting and usage of drugs are examples of the _____ factor of potential stress.

Select correct option:

Personal
Behavioral
Psychological
Physiological

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Question # 4 of 10 (Start time: 07:44:15 PM) Total Marks: 1

Which person may experience-job stress, lowered morale, severe conflict and lowered productivity?

Select correct option:

Harassed

Aggressive

Violent

Sadistic

Question # 5 of 10 (Start time: 07:45:27 PM) Total Marks: 1

The first step in the self-discipline model is to:

Select correct option:

Compartmentalize spheres of life

Search for pleasure within the task

Develop role models

Formulate a mission statement

Question # 6 of 10 (Start time: 07:46:38 PM) Total Marks: 1

_____ between the personality and expectations of the organization, results into some sort of stress.

Select correct option:

Divergence

Dissonance

Connect

Conflict

Question # 7 of 10 (Start time: 07:47:29 PM) Total Marks: 1

Which of the following strategy can help to overcome self defeating attitude?

Select correct option:

Examine yourself and make the necessary changes

Stop blaming others for your problems and cursing Fate

Stop denying the existence of problems

All of the given options

Question # 8 of 10 (Start time: 07:48:44 PM) Total Marks: 1

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The process, by which management brings workers into contact with the organization in such a way that the objectives of both groups are served, is known as _____.

Select correct option:

Human Relations

Human Resources Model

Strategic Management

Scientific Management

Question # 10 of 10 (Start time: 07:52:05 PM) Total Marks: 1

Which method can be used for conflict resolution in which a person defuses the criticizer by agreeing with his or her criticism?

Select correct option:

Disarm the opposition

Compromise with opposition

Negotiation with opposition

Confrontation with opposition

Question # 1 of 10 (Start time: 08:15:18 PM) Total Marks: 1

Which one of the following is a sum total of habits, traits and characteristics of an individual?

Select correct option:

Crowd

Sub-group

Personality

Attitude

Question # 4 of 10 (Start time: 08:23:49 PM) Total Marks: 1

Work and family conflict occurs when the individual has to perform:

Select correct option:

Multiple roles

Few roles

Tricky roles

Unexpected roles

Question # 5 of 10 (Start time: 08:24:59 PM) Total Marks: 1

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All of the following personality traits can easily stimulate stress EXCEPT:
Select correct option:

- Destructive
- Short-tempered
- Emotional
- Agreeable**

Question # 6 of 10 (Start time: 08:25:59 PM) Total Marks: 1
Primary group has all the characteristics EXCEPT:
Select correct option:

- Face to face interaction
- Small in size
- Less intimate**
- Long-lasting relationships

Question # 7 of 10 (Start time: 08:27:19 PM) Total Marks: 1
All of the following approaches are used to change individuals' attitudes EXCEPT:
Select correct option:

- Behavioral
- Social
- Contingency**
- Cognitive

Question # 8 of 10 (Start time: 08:28:34 PM) Total Marks: 1
Which one of the following helps to build up attitude?
Select correct option:

- Reward
- Punishment
- Reward and punishment**
- Compensation

Question # 9 of 10 (Start time: 08:29:12 PM) Total Marks: 1
A widely used method to improve creativity is the _____ technique.
Select correct option:

- Forced-association**

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Challenge your Ruts
Borrow creative ideas
Play the roles of explorer

Question # 10 of 10 (Start time: 08:30:41 PM) Total Marks: 1

When you did not find creative solution to a problem despite concentrated effort, a recommended tactic is to:

Select correct option:

Take a brief break from problem solving
Lock yourself in the work area until the problem is resolved
Drop the problem, and look for another problem to solve
Engage in brain writing

Keep Remember us in your Prayers

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